

SURREY PARK NEWS

Term Four 2021 Edition



LEARN TO SWIM AND DIVE

REMINDERS & NEWS

A message from our Swim School Manager, Charity

Welcome back to term 4!

We are so happy to see our Surrey Park student's smiling faces back in the pool. It's been a wonderful return to swimming, seeing our students developing their swimming and water safety skills. With only 3 weeks till the end of term and the start of the festive season, it's a good time to remind parents to always actively supervise your children around water.

From the Surrey Park team we wish you all a Merry Christmas and Happy New Year. Stay safe!

Vaccination Status Update

Due to a recent change in government requirements Vaccination checking for swimming lessons is no longer required, as such students and parents do not need to show their vaccination status to enter our Blackburn facility but must still continue to check-in via the QR Code. Entry to Aqualink will remain unchanged at this point due to Council entry requirements and the centres mixed usage.

Important dates

Term Dates

Water Safety Week: Monday 6th December Re-Enrolment commences: Monday 28th November Last lesson of term: Sunday 19th December Term 1 2022 commences: Monday 24th January

School Holiday Program at Aqualink Box Hill and Blackburn

Due to the high demand for our Holiday Program we will also be running Holiday Program lessons at Blackburn in January.

Week 1: 4th of January to 7th January Week 2: 10th January to 14th January Week 3: 17th January to 21st January

Office Hours during School Holidays

Aqualink Box Hill

Weekdays: 8.30 am to 3.00 pm Weekends: 9.00 am to 1.00 pm Closed: Public holidays

Blackburn Learn to Swim Centre

Weekdays: 8.30 am to 1.00 pm

Weekends: Closed Closed: Public holidays

Re-Enrolment for Term 1

Re-enrolment commences the week of Monday 29th November. Please ensure you thoroughly read our re-enrolment email for details. We are also asking for people to please use the customer portal as this is the quickest way for you to re-enrol back into the program.

Important Dates for Re-Enrolment:

Monday 29th November: Re-enrolment process opens.

Sunday 12th December: All students that have not paid for term 1 fess will be removed from classes.

Wednesday 22nd December: Bookings will be open to the public

For those that would like to stay in their current time and day, to re-enrol, all you will need to do is pay for your term 1 fees by Sunday 12th December to secure your booking

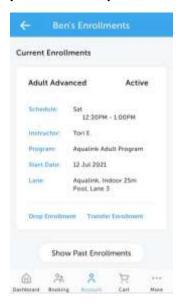
For those that can do their current time and day but would prefer not to, pay your term 1 fees and then look at **transferring** your enrolment via the <u>transfer button</u> on the customer portal. It is very important that you do not find a new class in the bookings tab otherwise you will be charged and enrolled into two classes.

For those that cannot attend at the same time and day in term 1 then please email us, and on the 12th of December all students will be removed from classes not paid for thus

giving you greater ability to find a new class via the bookings tab.

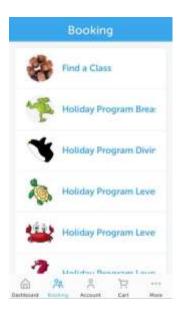
Transfer your current booking to a different class

It is very important that if you have an enrolment that sits as a current booking and you want to change the lesson then you <u>MUST</u> transfer this enrol, <u>DO NOT</u> find a new class in the bookings tab. The transfer enrolment button is located in your account with your child's enrolment information.



Book into the holiday program or two classes

If you have been dropped from your class and no longer have a current booking or want to enrol in two lessons or the holiday program then go to Find a Class in the bookings tab.



Please also be aware that the start date in the enrolment relates to date you first enrolled in this class, it does not correlate to the start date of the term.

Online Payments

For all term re-enrolments we ask you to please pay online via the customer portal. It is important to note that if you wish to use an existing credit on your account you will have to apply this **before** making the payment.

Water Safety Week Reminder

Water Safety commences Monday 6th December. With summer upon us we have decided that water safety week will focus on water safety at the beach. Please remember to bring an old t-shirt as we mimic real life scenarios during the lesson.

This week is not just about educating our swimmers, but parents as well. We encourage you to speak to your children after their lesson about what they have learned.

Swimming/Play at Aqualink

For all enquiries about swimming or aquatic play before or after your lesson please call Aqualink on 9843 2900 for their latest advices.

Lockdown Credits

All lessons missed during lockdown have been credited to your account. All credits issued on your account may be applied against your next enrolment be it for term or school holiday programs and are valid for 12 months from date of issue.

School Holiday Program

The School Holiday program is now open for enrolments and for the first time you will be able to book into lessons at either our Blackburn Learn to Swim Centre or Aqualink Box Hill. These week long intensives are a great way to continue with the momentum of lessons coming out of lockdown, with any left-over credit being able to be applied against this enrolment.

To enrol, the quickest and easiest way is through the customer portal via the bookings tab. Please speak to our leads or customer service team if you have any questions.

BOOK INTO BLACKBURN OR AQUALINK BOX HILL

Turnstiles at Aqualink

To enter the aquatic area you will need to scan entry through our turnstiles as our attendance reporting will be linked to this process. Check-in cards will be issued for those with prams. Please note the turnstiles will not allow you access into lessons while you have an outstanding balance on your account. We ask for all those with Aqualink membership to please not use your membership when entering for learn to swim lessons.

If you don't already have an access card, to reduce our impact on the planet we are encouraging you to download our customer portal app (the iClassPro app) from the Apple store or Play Store. Once downloaded, to enter, all you will have to do is scan the QR code in the app on your phone. See below showing where to access both student and adult family QR code.

<u>Click here</u> for assistance in downloading the App.





A tip for those that are using access cards:

Do you sometimes forget to bring your card?
 Take a close-up photo of the back of your pre-existing access card and use the photo to scan through our turnstile if you forget it. That way if you forget your card you can still gain access to your lesson

A tip for those needing multiple family accesses:

 Do you have different people bringing the kids to swimming?

If so, we recommend either everyone downloading the app and each of you logging into your account, or each person has a photo of the barcode from the access cards. By doing this, you alleviate the need to remember handing around access cards. (Please be aware that while you can have multiple emails on your account you can only log in with the one primary email address and password).

Attention All (Development Squad) Families

All swimmers in Level 8 (Development Squad) are welcome and encouraged to swim in Surrey Park Swimming Club's Club Championships to be held in the outdoor pool at Aqualink Box Hill on Sunday 12th December.

All attendees aged 12 years 2 months and over will be required to show proof of vaccination to access the venue.

Parents of Level 8 swimmers wanting to participate should email the following details to meets@surreypark.org.au

- Swimmer's Name and Date of Birth
- Races they wish to swim (Free, Back, Breast, Butterfly, IM).

Entries will close Thursday 9th December at 10pm.

The meet program will be posted on www.surreyparkswimclub.com.au by 12 noon on 10th December.

Please email any queries to meets@surreypark.org.au

Attention All Level 7 and 8 (Development Squad) Families

On Friday 3rd December, Surrey Park Swimming Club will be running a Club Night in the outdoor pool at Aqualink Box Hill. All swimmers in Level 7 and Level 8 are encouraged to participate.

Swimmers are able to choose to swim up to 5 races. The emphasis is on participation and fun.

A copy of the meet flyer with further details is available online Click here

Swimmers should arrive by 4.30pm for warm-up; races will run from 5.00 to 6.30pm. There is no need to register ahead of time, just turn up on the day. All swimmers will be required to pay an Aqualink entry fee; there are no other charges.

If you have any questions, please email Anthony Di Petta Surrey Park's Lead Junior Coach anthony@surreypark.org.au

CLUB SQUADS REMINDERS & NEWS

A Message from our Head Coach

It's been a long time coming, but our club swimmers are back in the pool! Whilst the swimmers are building back to full fitness, we have some exciting things on the horizon.

On the 12th December we will have our Club Championships which will be held in the Aqualink Outdoor pool. It's going to be a great opportunity to have the whole club together and introduce everyone back into some racing. Level 7 and 8 swimmers are welcome to attend!

We have an exciting couple of months coming up! Our National Age and State Squads are attending a training Camp in Geelong, our High-Performance Squad head up to Thredbo for a week of altitude training, and our Junior and State developments Squads aim to attend a Regional Meet in 2022.

With Victorian and Australian Championships coming early in 2022, we turn our focus to those major events. Our swimmers are excited to test themselves against the best in the State and Country and continue to improve themselves each day at training.

Kind Regards,

Justin Bell

Head Coach

Safe Sport Framework

To access further details about the framework, visit our website http://surreypark.org.au/safesport.

The Safe Sport Framework and the Victorian Child Safe Standards confirm the shared responsibility everybody in the swimming community has to ensure that there is an overarching culture of child safety.

Surrey Park members are required at all times to comply with the Code of Conduct and the Code of Conduct for Dealing with Children and Young People in the Safe Sport Framework. Additional Codes of Conduct apply for Club members participating in team camps, trips and other activities.

In accordance with the Safe Sport Framework all applicants for employment at Surrey Park are required to undergo extensive screening and background checks.

All paid staff, committee members, officials and other volunteers who could potentially have unsupervised contact with children are required to have a valid Working With Children Check.

If you have any concerns about a breach of this code please <u>click here</u> to view the reporting process.

SURREY PARK REMINDERS & NEWS

DMC Fins

We are now selling DMC fins at our Blackburn Learn to Swim Centre on Middleborough Rd.

DMC Swim Fins are the manufacturers of innovative swim fins that are used by junior squad swimmers all the way through to our high performance squads.

Note: With every fin purchase you will receive a FREE swim half mesh bag and Surrey Park swim cap.

We are stocking the Elite Max, Elite II, Elite and Original Training fins. These fins are available to try on and purchase over the counter.

For more info about DMC fins, visit their website.



Rewarding Career Opportunities

- Are you looking for a new career?
- Are you finishing parental leave and wanting a casual/part time position while your kids are young or at school?
- Are you retired and looking for a rewarding challenge?
- Are you 16+ years or older old and looking for a job?

Swim teaching is an incredibly rewarding job. It pays well, hours flexible, and is a stable and growing industry. You don't even need to be a great swimmer to be a great teacher. A friendly, warm, and patient personality is all that is needed...You will be taught the rest!

To find a course, please follow this link: https://oramsocb.austswim.com.au/coursefinder/ and search for the course Teacher of Swimming and Water Safety.

Following your course, you can complete shadow hours with our qualified teachers to get signed off and begin teaching on your own. To organise this, please email our swim school manager at charity@surreypark.org.au. Shadow hours can commence prior to your course date once booked if you hold a current working with children check.

We are hiring! Due to COVID-19, there has been a full calendar year where no new teachers have been trained. If you know of any swim teachers looking for work, please pass along our manager's email address.

Sponsors

WE HAVE GIVEN \$5 MILLION TO OUR LOCAL COMMUNITY

Surrey Hills Community Bank® Branch



Great offers for Surrey Park Swimming Members

Special packages are available to Surrey Park Swimming members. Contact the Surrey Hills Branch to learn more about current offers on Lending, Investments & Insurance.

We will support Surrey Park Swimming with sponsorship and grants as members support us. Sponsorship and Grants of up to \$1,000 are available to Surrey Park Swimming for families who take up special packages and offers.

Contact the friendly team at the Surrey Hills Branch to see how we can assist you.

Surrey Hills Community Bank 107 Union Rd, Surrey Hills P: 9890 7188

E: surreyhillsmailbox@bendigoadelaide.com.au

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The Pancake Parlour is an Australian family-owned pancake restaurant chain, serving sweet and savoury pancakes and crepes in various locations around Victoria



Review us

If you have had a positive experience with us we would love you to share your review - this is invaluable in helping others choose a swim school for their lessons.

Learn to swim Box Hill
Learn to swim Blackburn

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